

Via Colori Festival

Harrisburg First Church of God is holding its 4th annual *Via Colori Festival*. Professional and amateur artists will display their unique talents by drawing directly onto Fourth Street. The event will take place in front of the church at 15 North Fourth Street on September 24 from 9:00 am to 6:00 pm and on September 25 from 12:00 pm to 5:00 pm. There will be entertainment, food and a children's section. Come see the great artwork and join in on the family fun. All money raised will be donated to the *Hospice of Central PA* and *Delta Community*. For more information, contact the church by phone at 236-8250 or email to viacolori@harrisburgfirstchurch.org. NRG is pleased to sponsor this year's featured artists, Carrie Romberger & Tim Matter. ✦



Payments

When making payments, please remember to mail them early enough to reach the lockbox prior to the invoice due date so you will not incur penalty charges. A remittance envelope is provided for sending payments. If you choose not to use this, please be sure to send your payments to the correct remittance address: NRG Harrisburg Power, NW 7695, P.O. Box 1450, Minneapolis, MN 55485-7695. Failure to send payments to this address will cause a delay in processing. ✦

Fuel Costs

NRG burns natural gas and fuel oil in our boilers to produce steam for sale to our customers. The futures price for both of these commodities has risen to an all time high. We monitor the fuel markets on a daily basis in order to obtain the best prices for fuel to minimize the impact on customers. ✦

Budget Accounts

The budget payments for the 2005-2006 heating season will begin with the first billing in October. You will receive your budget detail, along with your meter read schedule, in your August billing. If you prefer to opt out of the budget this year, would like to be placed on a budget, or do not receive this information, please contact Lori prior to September 26, 2005. ☩

Safety Concerns

NRG prides itself on maintaining a safe work environment for our employees in and outside the steam plant. When our crews are working in the street, they follow procedures ensuring the area is safe not only for themselves but for anyone in the vicinity of the repairs. Therefore, we must require free and clear access to metering equipment for any and all purposes connected with service repair and monthly meter reading. If our employee observes a safety risk at your property, you will be advised, in writing, of the problem and asked to make the necessary repair(s). ☩

Street Repairs

You may have noticed our street crew along Commonwealth Avenue in recent weeks. NRG is in the process of improving our infrastructure along Commonwealth Avenue and Forster Street. This entails a change in traffic patterns during the daytime and evening hours. In order to maintain the steam distribution system's reliability and integrity, NRG is making these repairs now to avoid any disruption in service during the 2005-2006 heating season. This work is scheduled to continue until the end of September. We appreciate your patience and understanding during this time. ☩

Pre-Season Repairs

The steam season will be upon us soon. Don't wait until the cold weather is here to have your system serviced; know in advance that your equipment is in good working order. Contact Lori at 234-4600 to schedule your service requests. ☩

Employee Spotlight



NRG's "Man About Town" is Tim Kauffman. Tim is our distribution lead mechanic. He is responsible for maintaining the steam distribution system which lies below the streets of downtown Harrisburg. Tim has been with NRG since 1986; one of the Pennsylvania Power & Light employees that transferred over when Harrisburg Steam Works purchased the facility. His responsibilities have grown from maintaining the steam and chilled water systems to also building those systems. Tim takes pride in his work for NRG to make Harrisburg a better place to work and live. ☩